

Residential Roller Door



WARNING!

- Read this manual carefully and observe all warning before operating or maintaining the garage door.
- Do not remove the garage door under **ANY** circumstances. Call a Centurion qualified technician to remove the door!
- Service calls as a result of lack of maintenance and/or lubrication will be charged for.
- The manufacturer recommends that the garage door be inspected and lubricated as described in the online manual. All other maintenance or repair of garage doors, especially any adjustment or replacement of the springs and mounting brackets, is **EXTREMELY DANGEROUS** and could cause serious personal injury if performed improperly. All maintenance or repair of garage doors, except inspection and lubrication, must be performed by a qualified Centurion door service personnel **ONLY**.

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Optional Accessories

Centurion provides several optional accessories for its range of doors.

Safety Beams

Safety Beams provide the last word in safety by passing an invisible eye across the path of your garage door and will prevent the door from closing whenever there is an object in its path. Couple this with our auto close feature and your garage door will never be inadvertently left open. Safety and security for a modest additional investment.



Auto Close Option

This function will enhance your security by ensuring your garage door is never left unintentionally open. The system will be set to close the door after a selected period of time.

Digital Wireless Keypads

Want to add the convenience of access through your garage door without the need to carry your transmitter? Fit one of our wireless digital keypads outside your home. They feature the same rolling coded technology as our remote controls.



Avanti Opener Dual Power Supply (DPS)

Never get caught outside again. When there is a power outage, the battery backup kicks in and allows you to continue to use the garage door automatically with your remote.

Additional Remote Controls



Purpose

Your Centurion Roller Door is the largest moving piece of equipment installed and attached to the home or building.

As such, its weight can exceed 200kg.

Centurion has designed and sized the components specifically for each door type, and you can expect to have efficient and safe operation of the door over an extended period of time, provided it is properly installed, operated and maintained.

Important Safety Notice

1. Operate the door only when properly adjusted and free from obstruction. **NEVER** operate the door unless you can see it.
2. A garage door is constantly under extreme spring tension. Repairs, adjustments and services, especially to mounting brackets and U-bolts, can be **EXTREMELY HAZARDOUS** and should only be performed by a qualified Centurion Technician.
3. If a door is now, or later becomes electronically operated, make locking mechanisms inoperative or remove.
4. **DO NOT** permit children to play with the garage door, push buttons, or operate electronic controls, at any time.
5. If automated, make sure the door is fully in the up position before reversing out or driving into the dwelling or building's garage.
6. Avoid standing in the open doorway at any time or walking through the doorway while the door is moving.
7. Should the door become difficult to operate, or completely inoperative, contact Centurion Garage Doors and arrange for a Centurion qualified technician to assist.
8. **DO NOT** alter the product in any way. This includes painting any of the product including tracks, curtain webbing, springs or locks.

Maintenance

All mechanical devices require periodic service and/or maintenance, and garage doors are no exception. Your Centurion garage door is a moving mechanical product and, just like a car, it needs to be serviced regularly.

The amount of and frequency of preventative maintenance required depends on the many conditions within which the door operates, the frequency of operation, geographical location, and the ambient environmental conditions. In accordance with the *Australian Garage Door Association*, preventative maintenance should be performed at least every six months, and more frequently if conditions warrant.

The maximum amount of maintenance that should be undertaken by a person who is not a qualified technician should be limited to lubrication of moving parts, and inspection of certain components for tightness.

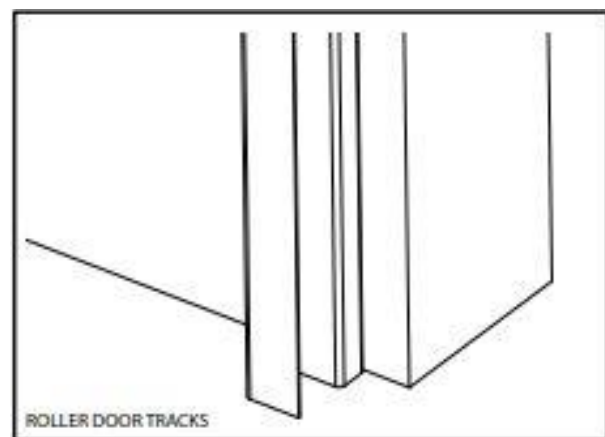
Repairing and adjusting mounting brackets, springs and U-bolts is a Dangerous procedure and may cause serious physical injury if improperly performed and should be performed **ONLY** by a qualified Centurion Technician.

Open carports and coastal conditions will further expose your garage door to adverse environmental elements. Dust, dirt, moisture and salt in the air will be working hard to shorten the life of your garage door. If your door is subject to greater exposure to outside elements, following the 'Maintenance and Part Inspection' recommendations covered in this manual becomes even more important. Depending on the specific site location and the amount of exposure experienced, you may notice an accelerated deterioration or weathering of parts.

****It is critical that your garage door is serviced annually to minimise the chance of parts failure.**

Door Tracks

Maintain tracks free of oil or grease to enhance the operation of track rollers. Grease in tracks attracts dirt and dust which build up and impede the smooth operation of the door. Regularly clean tracks out with a rag or a soft brush.

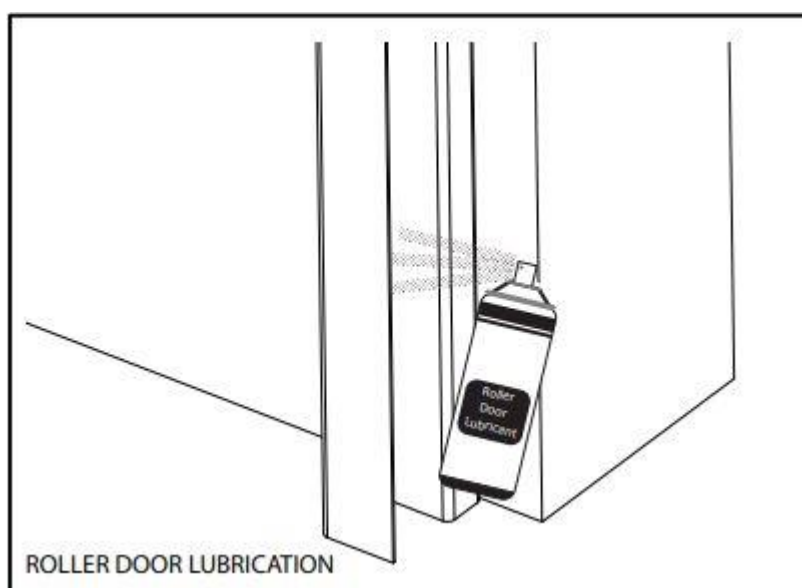


Lubrication

Lightly oil the following locations using Centurion Garage Doors Lubricant:

- Tracks;
- Locking Device;
- Wipe off excess from door and track surfaces.

Lubrication in general reduces wear and friction. It is recommended that you use genuine Centurion Garage Doors lubricant which is available in a spray can.



Door Curtain

To maintain the durability and appearance of your roller door, wash it regularly with clean, fresh water. This is particularly important for areas that aren't naturally covered by rain – such as under eaves, cladding, or the top of the door; which can accumulate dirt over time. Your door panels should be cleaned at least once a month, especially if you live in coastal regions where salt spray is prevalent, and in areas where high levels of industrial fallout occur.

When cleaning – avoid harsh chemicals or abrasive materials that could cause harm to the surface (this includes high pressure hose pipes) – fresh water and a soft cloth are all that is needed.

Caring for your roller door not only helps protect your door, but also keeps it looking great for years to come. Remember:

When you think of cleaning your car, think of your garage door!

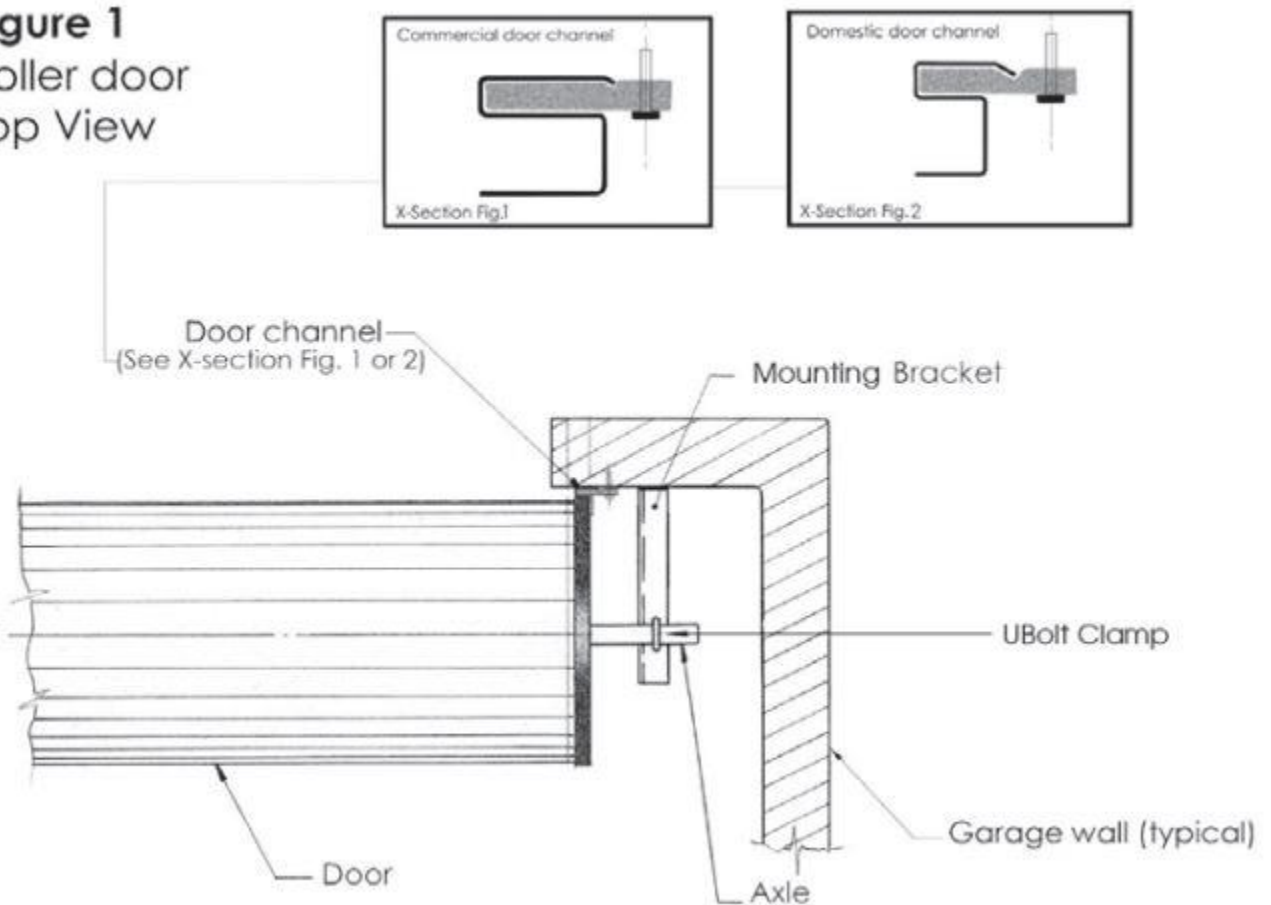
Hardware Inspection

With the door in the down, closed and locked position, inspect the door's mounting brackets, locking devices and tracks to make sure that they are securely affixed with fasteners.

WARNING!

Re-tighten as necessary, but **DO NOT** over tighten. Excess torque may strip the threads and render the fastener useless.

Figure 1
Roller door
Top View

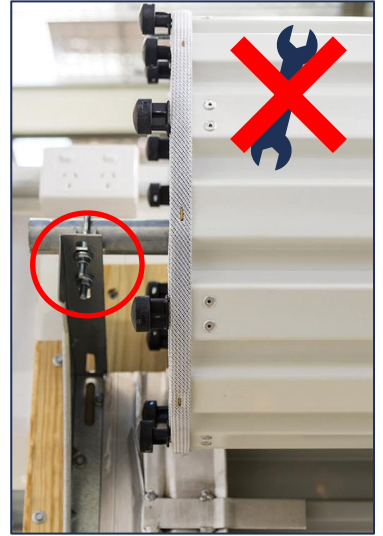


Torsion Spring Counterbalance Assembly

WARNING!

DO NOT attempt to **LOOSEN** any U-bolts, clamps, mounting brackets or track fixings. It is recommended that the spring balance of your door be adjusted from time-to-time and it is recommended you test spring balance on a 6-month basis.

To Test your spring balance, close the door and release the door opener into manual mode.



Operating the door by hand, check that the effort to open and close the door is similar in both directions. It is normal for the door to have “heavy” and “light” spots through its operating cycle, however, the door should not continuously fall to the floor.

DO NOT attempt to **LOOSEN** any fasteners associated with spring assemblies as it could cause the spring to unwind or release or the door to fall if it is in the open position. This may result in injury or death or severe damage to your door.

Replacement or adjustment of any components of the spring assembly is a **DANGEROUS PROCEDURE** and may cause physical injury if improperly performed.

Forces generated in the springs are generally equal to the door weight, and those forces are violently released if a spring breaks while wound or stretched.

If a spring breaks, or requires adjustment, **DO NOT ATTEMPT REPAIR!** Call Centurion who will arrange for a qualified Centurion Technician to visit your property.

Garage Door Openers

GARAGE DOOR OPENERS ARE NOT TOYS

Do not stand, walk or drive vehicles under a moving door! **DO NOT** let children play with the garage door. It is very dangerous and can result in serious injury or death.

Keep transmitters and remote controls out of reach of children. **DO NOT** let children play with or use the remote wall unit or remote controls.

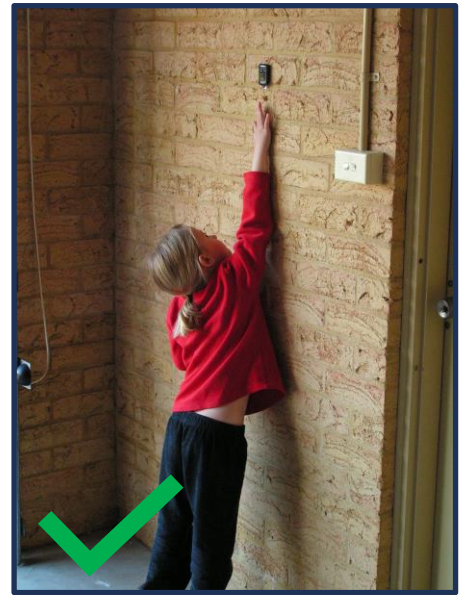


Teach Your Children about Garage Door Safety

Discuss garage door safety with your children. Explain the danger of being trapped under or struck by a door. Do not let children play with or use the remote wall unit or remote controls.

The push button wall control should be out of reach of children (at least 1.5m from the floor). And away from all moving parts.

Mount and use the button where you can clearly see the closing garage door.



Disengaging a Motorised Door

WARNING!

All door openers have a release mechanism to allow the door to be opened manually.

Consult your Door Opener Manual for details on how to release the opener.

Where possible, doors should be released in the fully closed position. If this is not possible, care should be taken with releasing the door as if the spring tension has not been recently adjusted, the door may tend to fall when released.

Testing the Opener

Your opener has a reversing feature and should be tested every month.

Close the door by pushing the button on your remote-control handset. When the door reaches waist height, place your hand under the bottom rail to begin to impede the doors' progress by lifting against the closing door. Your door should auto-reverse with approximately 5-10kgs of force being applied.

If the opener does not reverse, it will need to be repaired or adjusted by a Centurion qualified technician.

Built in auto-reverse mechanisms, when adjusted correctly, are designed to minimise injury and/or damage to your door or opener.

This does not mean that in the event your door is obstructed that no damage or injury will occur.

It is vitally important to test your openers' auto-reverse regularly. We recommend doing this monthly.



Warranty

AUSTRALIAN CONSUMER LAW

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits to the Purchaser under Our Warranty are in addition to (and don't exclude, restrict or modify) any other rights and remedies the Purchaser may have under the Australian Consumer Law.

1. WARRANTY DEFINITIONS & CONDITIONS

"Manufacturer" means Centurion Garage Doors Pty Ltd.

"Purchaser" means the Buyer of the product from the manufacturer.

"Multi-Dwelling Residential application" means an application where more than 2 vehicles are usually accessing the door (i.e. an apartment complex with a common car park).

Where the Buyer is a Builder, Developer, or Reseller who has on-sold the product, the Purchaser means the first person who buys from that Builder, Developer, or Reseller.

2. LIABILITY

In the event of a warranty claim, the Manufacturers Liability is limited to repair or replacement, at the absolute discretion of the Manufacturer of the defective product. In order to affect repair, it may be necessary for the product to be returned to the Manufacturer.

The Manufacturer shall have no liability for any loss and damage (including consequential loss and damage, loss of use or profits), or any costs associated with security of the property.

The Manufacturer reserves the right to touch up on site pre-painted surfaces on its range of garage doors.

3. WARRANTY

Subject to *Clause 6 “Limitations and Exclusions”* –

the Manufacturer warrants all new products to be free from defects in materials and workmanship under normal use and service.

This is limited to making good any such defect, or at the absolute discretion of the Manufacturer; replacement of the defective part, PROVIDED THAT notice of any claimed defect in material and/or workmanship on any product shall;

- i. Be provided in writing;
- ii. With proof of purchase to the Manufacturer; and
- iii. Be within the period prescribed in *Clause 6 “Warranty Period”* from date of installation or supply of the said product(s).

4. HOW TO MAKE A WARRANTY CLAIM

As soon as you become aware of a possible defect in your Centurion product, please immediately contact us at one of our branches so we can request details of the product and the necessary information required for us to review and assess your claim:

Perth – (08) 9302 7500 – enquiries@cgdoors.com.au

Brisbane – (07) 3441 4900 – enquiries_qld@cgdoors.com.au

Victoria – (03) 8370 5200 – enquiries_qld@cgdoors.com.au

Provided you have registered your warranty through our website, are covered under the warranty period, and the defect has not resulted from any of the listed reasons in *Clause 6 – “Limitations and Exclusions”*, you may qualify for a repair or replacement under warranty.

Once established, we will either arrange for a Centurion Garage Doors Representative to inspect the product, or request that you return all or part of the product to us.

Once your claim has been assessed and is deemed valid, we will promptly inform you and proceed with the necessary repair or replacement within a reasonable timeframe. If additional information or investigation is required, or the information required does not meet the specified requirements, we will get in touch with you. Our objective is to ensure a swift and effective resolution of your claim.

5. WARRANTY PERIOD

The Warranty period will commence from the date of install for a door. If bought as an individual item, the period for a component or opener will commence from the date of purchase.

Centurion Garage Doors Product		Residential Use		Commercial Use
		Single-Dwelling Application	Multi-Dwelling Application	Standard Commercial Use Warranty
Sectional Doors	Standard Colorbond	24 months*	6 months*	6 months*
	Timbalook Premium			
	Sunshine Series			
	Architectural Series			
Roller Doors	A & AA Doors	12 months*	6 months*	6 months*
	B Doors			12 months*
Door Components	Seals, Springs & Lifting Cables	12 months*		
Avanti & Centurion Openers	Avanti Euro-Lift	5 Years	5 Years	Warranty as provided by the unit Manufacturer
	Avanti Euro-Glide			
	Centurion Pro	24 Months	24 Months	
	Remotes	12 Months	12 Months	
Installation	Where installation is carried out by the Manufacturer		Where the installation is carried out by a Reseller or other party	
	12 months*		Warranty as provided by the Reseller or other party	
Other Door Components	<i>Warranty as provided by the unit Manufacturer. For this purpose, Centurion Garage Doors at all times acts as agent of the customer. As a service to the customer, Centurion may, but without any legal obligation to do so, assist the customer to obtain redress in respect of any defect.</i>			
Industrial/ Commercial				

* Subject to following the standard door servicing requirements.

Note: a Multi-Dwelling Residential application is an application where more than 2 vehicles are usually accessing the door (i.e. an apartment complex with a common car park).

6. LIMITATIONS AND EXCLUSIONS

This warranty does not apply to any defect, loss or damage arising or caused directly or indirectly by or as a result of:

- i. Faulty installation where installation was not carried out by the Manufacturer.
- ii. The door striking any foreign object (i.e. car, bin etc.) during travel.
- iii. Any masonry rendered or other surfaces cracking or collapsing during or after installation of the door.
- iv. Any weakening or collapse of the structure to which the doors are affixed occurring any time after installation.
- v. Any damage to or deterioration in the condition of the doors occurring in transit by customer nominated or appointed carriers or occurring after delivery and prior to installation.
- vi. Any defect (including defects in component parts or accessories) rising from or attributable to the failure to carry out normal preventive maintenance or adjustment.
- vii. Any additional defect, damage, or deterioration arising from or attributable to the operation of the door after it is known to be defective.
- viii. Any door being installed within 800m of the sea, or other body of water of equivalent or greater salt concentration, or in an area subject to industrial fallout.
- ix. Any fault or surge in the customer's electricity supply.
- x. Any incorrect or unreasonable use.
- xi. Any modifications or repairs carried out by unauthorised persons.
- xii. Any failure by the purchaser to regularly service and maintain the products in accordance with the Manufacturers recommendations.

Items Specifically Excluded from Warranty:

- i. Batteries.
- ii. Fuses.
- iii. Globes and LED lights.
- iv. Changes to default factory settings.
- v. Products sold as factory seconds or reconditioned.

Unpaid Accounts:

The manufacturer specifically excludes all warranty obligations for any product for which it has not been paid in full.

Colour Variations:

i. Timbalook Doors:

Timbalook products are designed to mimic natural timber and as such, variations in colour do occur and are considered desirable. The Manufacturer specifically excludes all warranty claims for any variation in colour for all Timbalook doors. This includes variation both within a door and from door to doors and related accessories as applicable.

ii. Pre-painted Doors:

Pre-painted steel used by the Manufacturer is mass produced and colour variations can occur between batches of products. The Manufacturer offers no warranty on colour variations and the warranty of the manufacturer of the steel shall prevail in the event of such warranty claims.

Generally, variations in the surface colour, texture, and finish of garage doors manufactured from pre-painted metals, painted metals, painted or stained timber or composite material and variations in transparent materials, are to be viewed where possible from a “normal viewing position” at a distance of 2m or greater in normal daylight.

Slight variations in the colour and finish of materials do not generally constitute a defect.

Material Defects:

While the Manufacturer’s products are long lasting and hard wearing under normal conditions, this warranty does not extend to inherent defects in steel or other materials used in the manufacturing process. The Manufacturer will, however, procure and assign to the Purchaser the benefit of the warranty of the manufacturer of the steel or other material.

Minor scratches or other irregularities in paintwork will not affect the performance of the door and will not be deemed a defect. They are considered standard touch up issues by an Installer at the time of installing the door and a normal function of the installation process.

Roller Door curtains are wound into a spiral configuration where the individual layers in the spiral are in close proximity to each other. An acceptable level of paint rubbing is where the problem or the result of a problem, cannot be seen in good daylight from a normal viewing position.

Door coning is also considered an onsite adjustment unless the curtain is significantly out of square. This can generally be easily adjusted by the installer and therefore reasonable that on the occasion that an adjustment or addition of a coning collar is required to get door alignment, the Installer will carry this out.

If the Manufacturer has, at the request of the customer, procured painting, powered coating, or other surface application to its product, this warranty does not extend to such painting, power-coating, or other surface application.

For this purpose, the Manufacturer at all times acts as agent of the customer. The Manufacturer may as a service to the customer, but without any legal obligation to do so, assist the customer to obtain redress in respect of any defect.

7. TRANSFER OF WARRANTY

This Warranty is for the express benefit of the Purchaser and is not transferable to any other party without the express written permission of the Manufacturer.

8. FUTURE MODIFICATIONS

The Manufacturer may make such modifications to any existing or future models of the Unit/Units as it deems necessary without incurring any obligation to incorporate such modification in Unit/Units sold or to which this warranty may relate.

Troubleshooting

“My door won’t open from 1 Remote Control”

1. Replace the battery in Remote Control.
2. Attempt to re-code the Remote Control (refer to Door Opener Handbook).
3. Remote Control may be fault. Have it tested and replaced if required.

“My door won’t operate from any Remote Control”

1. Test the power point the opener is plugged in to.
2. Test the opener by pressing the open/close button on the opener (refer to Door Opener Handbook).
 - If the opener does not work, call for service.
 - If the opener works, check for interference in the area from other radio transmitting devices such as wireless security systems, baby monitors, wireless door chimes. Disable these services and try again.
3. Remote Controls may be faulty. Have them tested and replaced if required.

“Door closes but then reverses”

Adjust auto-reverse sensitivity (refer to Door Opener Handbook).

“Door will not close with the opener”

Check auto-reverse sensitivity (refer to Door Opener Handbook). If Photo Eye beams are fitted, check beam alignment.

“Door is heavy to lift but falls to the floor”

Call for service as spring tension requires adjustment.

WARNING!

Do not attempt to adjust springs yourself. Doing so may result in serious injury or death.

“The power had gone out. How do I get my car out of the garage?”

Release the door into manual mode (refer to Door Opener Handbook).



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